

Tracksafe Buddy Quick Start Guide

1. Get Started

Note: You can ignore points 1.1 - 1.5 if the SIM card comes preinstalled in the device

- 1.1. **Carefully unscrew the back of the Pet tracker to avoid damaging the wiring**, you will have to unscrew all 4 screws
- 1.2. **Partially** pull the battery out till the Micro Sim slot is visible
- 1.3. Insert the Micro Sim in the visible slot
- 1.4. Screw back the 4 screws at the back of the device
- 1.5. Put the Tracker on the charging dock with the pins aligning with inputs, you will see a blue and amber light blinking alternately indicating that's its charging
- 1.6. Please charge the Pet tracker (Tracksafe Buddy) fully for 2-3 Hours before first use. The Amber and Blue LED indicators will blink alternatively during charging.

2. Set up your device (Alongside images for easy understanding)

Note: Set up the device using SMS commands (Response time could be up to 5 minutes depending on the operator network). These commands have to be sent to the mobile number mapped to the SIM card

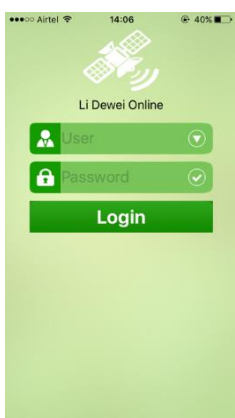
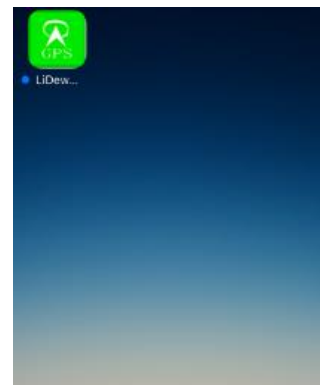
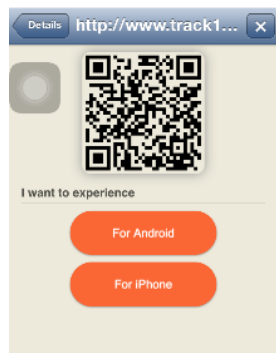
Step	Action	Command (Msg Sent)	Response (Reply received)	Sample
1	Setting up the admin number (Primary mobile number that will be used to control the device, e.g. Owner of the pet)	pw,123456,center,AdminNumber#	center:adminnumber.ok!	<pre>pw,123456,center, +918345563456# center:+918345563456.ok!</pre>
2	Setting up the alternate admin number (Secondary mobile number that will be used to control the device, e.g. Owner of the pet)	pw,123456,slave,alternateAdminNumber#	slave:adminnumber.ok!	<pre>pw,123456,slave, +919972122721# slave:+919972122721.ok!</pre>
3	Setting time zone to India	lang,0,zone,+5.5#	[lang,0,zone,+5.5#]ok!	<pre>lang,0,zone,+5.5# [lang,0,zone,+5.5#] ok!</pre>
4	Setting up GPRS* based on carrier. E.g. Airtel been provided as an example	apn,airtelgprs.com,,,#	Apn:airtelgprs.com ;user::password::userdata:.	<pre>apn,airtelgprs.com,,,# apn:airtelgprs.com;user::password::userdata:.</pre>
5	Get your User ID and password	test#	You will get response stating GPS is ok, GPRS is ok, LED is on, ID number displayed and password displayed	<pre>test# ver:G19C.LDW.V1.0.2015.0 4.03_11.49.04; ID:2702632615; imei:353327026326157; ip:115.29.228.122; port:7018; center:+918095563104; slave;; sos1:668364; sos2;; sos3;; upload:10S; work mode:1; bat level:90; language:0; zone:5.50; GPS:OK(5); GPRS:OK(81); LED:ON; pw:123456-</pre>
6				

*Other GPRS operator commands are listed below for your perusal.

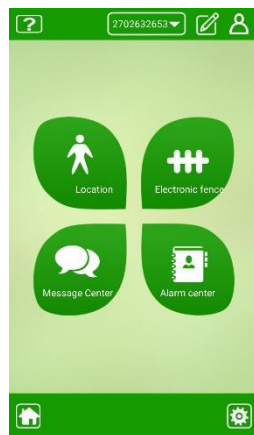
- For Airtel – apn,airtelgprs.com,,,#
- For Docomo – apn,tata.docomo.internet,,,#
- For Idea – apn,imis,,,#
- For Vodafone – apn.portalnmms,,,#
- For Aircel - apn.aircelgprs.po,,,# (postpaid) and apn,aircelgprs.pr,,,# (Prepaid)
- For Videocon – apn,vgprs.com,,,#
- For Reliance GSM – apn,smartnet,,,# or apn,rcomwap,,,# apn,smartwap,,,#

3. Login and Device mapping

- 3.1. Scan the QR code provided below or in the booklet and download the application for Android or iOS
- 3.2. Follow the steps mentioned in the screen shots below
- 3.3. Scan the QR code to download iOS and Android mobile applications



Log in Screen: Log in using ID and password received



Home page: Shows the navigation menu



User Info Tab: Top row: Shows the user info



Location tab: Shows the GPS location of the Device



Location tab → map view: Shows different map views



Message centre tab: Shows alert SMS navigation menu



Electronic fence tab: Shows the safe zone area set up